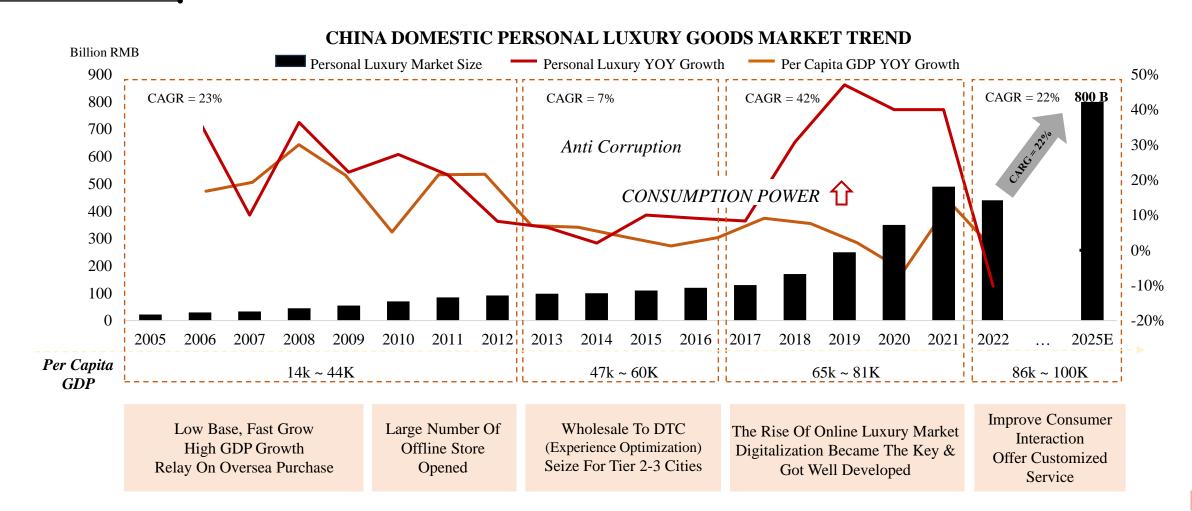
# THE FUTURE OF LUXURY ECOMMERCE IN CHINA

# **CHINA LUXURY** MARKET OVERVIEW & **OUTLOOK**

#### CHINA PERSONAL LUXURY MARKET OVERVIEW & OUTLOOK

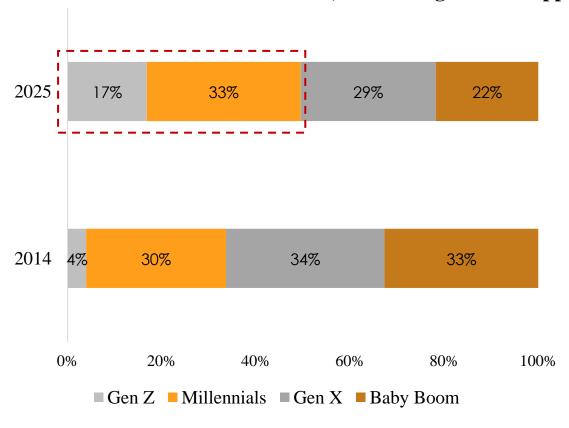


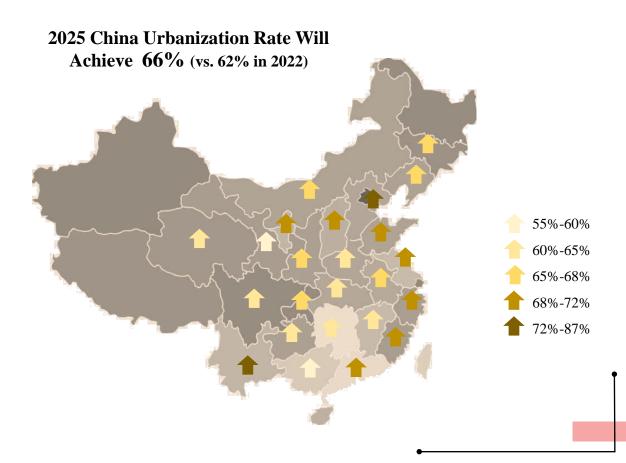
<sup>\*</sup>Data source: EUROMONITOR

<sup>\*</sup>Note: personal luxury contains all affordable luxury & top luxury brands for both online & offline

# THE DEMORGRAPHIC CHANGE OF CHINESE LUXURY CONSUMER

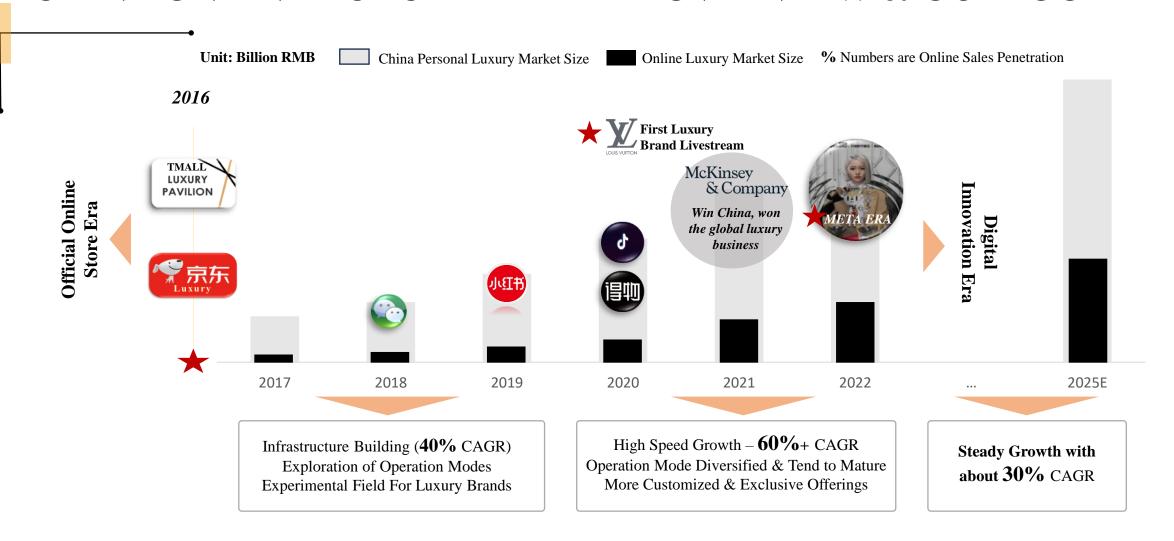
Millennials & Gen Z will count over 50% of consumer population, and with higher growth in lower tier cities in 2025, with strong online shopping mindset & preferences for luxury products





<sup>\*</sup>Data source: EUROMONITOR; Academy of Social Sciences of China; BQ Analyze

#### CHINA ONLINE LUXURY MARKET OVERVIEW & OUTLOOK



<sup>\*</sup>Data source: EUROMONITOR; YAOKE research data; BQ analyze;

<sup>\*</sup>Note: personal luxury contains affordable luxury & top luxury brands' product purchasing from all domestic online channels such as  $3^{rd}$  party EC platforms, WeChat, official online stores, etc.

# CHINESE LUXURY EC MARKET CHARATERS & **OPERATION HIGHLIGHTS**

#### THE UNIQUENESS OF CHINA'S LUXURY E-COMMERCE **MARKET**

#### RICH PURCHASING CHANNELS





#### **DIVERSIFIED BUSINESS MODEL & OPERATION TOOLS**







Wholesale/Own Ops



DTC Mode



**Buyers Mode** 



Paid media



IP campaign



**CRM** 



ISV



Content marketing

#### PLATFORM CHARACTERS

#### High competition

- Price comparison
- Traffic comparison
- Product resources
- Merchant resources

#### With clear focus

On platform features – business model, consumers, products, etc.

#### LUXURY BRAND CHARACTERS

#### Innovation

- **Product**
- Marketing
- Content
- Digitalization

#### Customization

- **Products**
- **Packaging**
- **GWPs**

# CORE WINNING FACTORS FOR BRANDS IN CHINESE LUXURY ECOMMERCE MARKET



<u>~</u>

**MARKETING** 

CONTENT

- G
- DIGITALIZATION

- Online exclusive
- Limited edition
- New product launch
- Million GMV product

- IP campaign
- Influencer effects

- Short video
- Localized & creative

- 3D
- XR
- Meta / NFT
- Mini Games

# GET LUXURY SHOPPING EXPERIENCE THROUGH CUSTOMIZATION & EXCLUSIVE SERVICES



- Product customization
- Packaging customization
- Product Engraving Option
- Digital greeting card



#### ONLINE EXCLUSIVE SERVICES



**1V1 Customer Service** 



1V1 Live-streaming



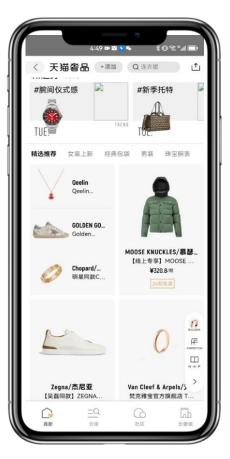
Premium Logistic

#### THE TREND OF CHINA'S LUXURY E-COMMERCE MARKET

#### Transition from Static Search to Dynamic Recommendation







#### CONTENT BECOMES MORE IMPORTANT

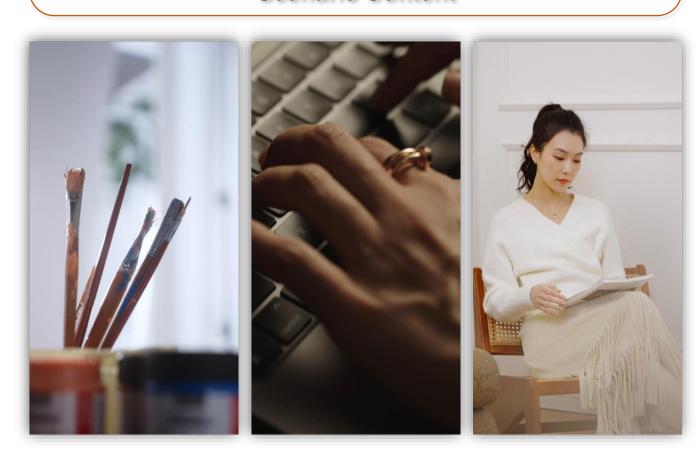
- GMV becomes more consumer relation related
- Research traffic has reached the growth ceiling, content traffic is the definite future on EC platforms such as Tmall

#### A I P L

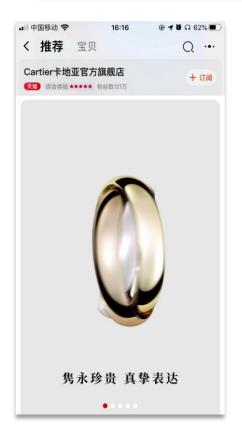
Deep Dive Into In Each Stage Of The Consumer Journey, Achieve Accurate Reaching & Conversion And Increase Overall Lifecycle Value

## EXQUISITE & CREATIVE CONTENT COULD BE HIGHLY ATTRACTIVE TO LUXURY CONSUMERS

#### **Scenario Content**



#### **Product Content**



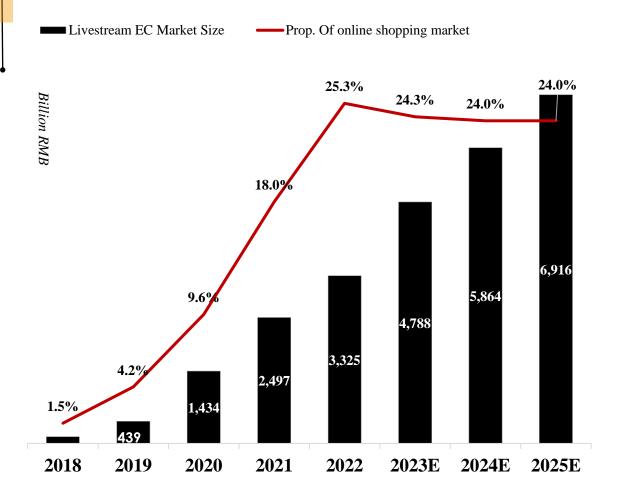
**Home Page** 



**Product Detail Page** 

# THE FUTURE OF CHINESE LUXURY ECOMMERCE MARKET

#### THE TREND OF LIVESTREAM FOR LUXURY BRANDS



#### Livestream Is A Clear Trend For Luxury Brands To Adopt

MARKETING 90%+



65%+ SELLING

<sup>\*</sup>Data source: EUROMONITOR; BQ MI;

## WELL DEVELOPED LIVESTREAMING MODE COULD BE THE PERFECT SOURCE TO BOTH DRIVE SALES AND BUILD UP BRAND AWARENESS

Branding



Campaign Livestream



Celebrity & KOL Livestream



1v1 Livestream



Douyin 520 Livestream

Sales

DL BUY QUICKLY

#### THE EFFECTIVENESS OF LIVESTREAM HAS BEEN IMPROVED



Distance Between The Brand And The Customer To Promote Repeat **Purchases** 



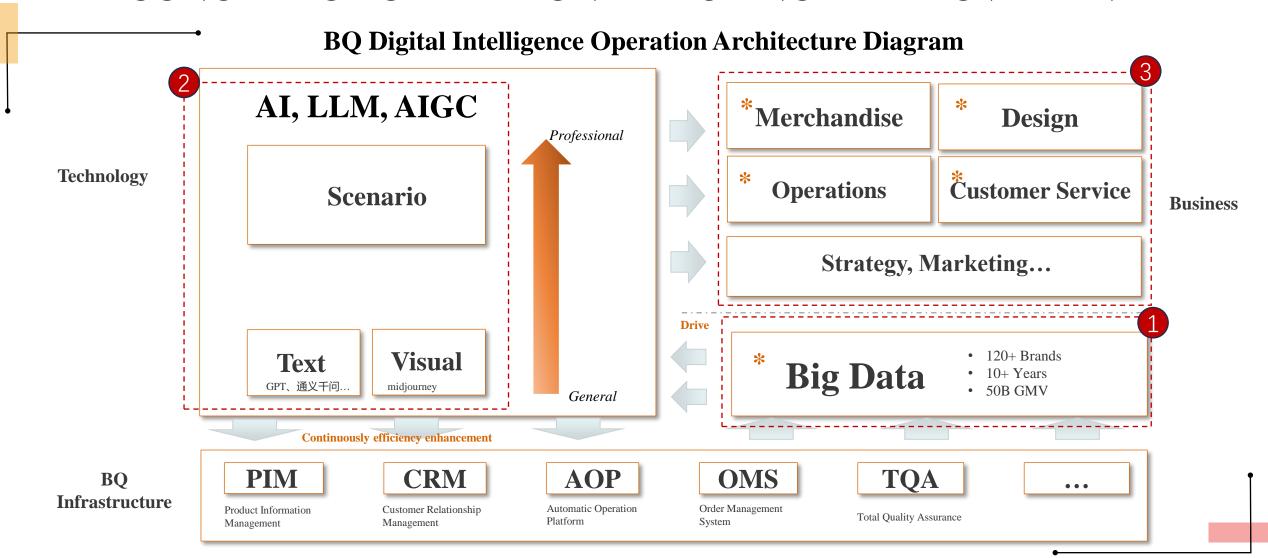


**Campaign Livestream Mode** 

Wonderful Restoration of Maxmara 2023 Spring & Summer Show Through Immersive Landscape

**1v1 Livestream Mode** 

#### THE CONCEPT OF OPERATION EFFICIENCY IMPROVEMENT



#### APPLICATION CASE OF AIGC IN VISUAL & VIDEO PRODUCTION



## THANK YOU

